Subprocessor List

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What is a Subprocessor?

At superhack, we use a small set of trusted third-party service providers to help us operate our platform reliably, securely, and at scale. Some of these partners process customer data in order to provide infrastructure, customer support, analytics, or product functionality. When they do so on our behalf, they qualify as **Subprocessors** under the GDPR. Each one is contractually bound by obligations that match or exceed those in our Data Processing Agreement (DPA).

Data Location and Safeguards for International Transfers

Most of our Subprocessor tenants are located in the European Union. Where a Subprocessor processes personal data outside the EEA, we rely on appropriate safeguards, such as the European Commission's Standard Contractual Clauses (SCCs), for the transfer.

In addition to SCCs, superhack performs a risk-based due diligence process before engaging any non-EEA Subprocessor. This includes:

- Direct engagement with the Subprocessor's security and data protection leadership (typically their CISO and/or DPO);
- A review of their technical and organizational measures (e.g. encryption practices, access control policies, audit reports);
- Alignment on contractual language that protects both superhack and its customers;
- Ongoing monitoring and periodic reassessments of their compliance posture.

This ensures we only work with vendors who meet our internal standards and customer expectations.

List of Third-Party Subprocessors

The table below lists our Subprocessors, the purpose for which each is engaged, the data it processes, whether it processes Customer data, and the region in which processing takes place.

Subprocessor	Purpose of Processing	Data Processed
Neon	Managed Postgres — the primary application database	Stores all tenant, asset, scan, finding, and user data
Render	Hosts the worker service that runs the scan agents	Processes target and scan data during authorized testing

Vercel	Hosts the web application; object storage via Vercel Blob	End-user data in transit; asset screenshots stored in Blob
Anthropic	Claude models via the Agent SDK — the core scan engine	Reads target and scan data to drive testing
OpenAI	CVE embeddings and small parsing calls	Reads target and scan data to drive testing
Resend	Transactional email delivery	Recipient email addresses and message content
PostHog	Product analytics (EU cloud)	Usage events, identifiers, IP addresses
Notion	Internal documentation and knowledge base	Business and operational data
Google Workspace	Email, calendar, and internal collaboration	Internal business communications
Slack	Internal team communication	Internal business communications
1Password	Credential and secret management	Internal access credentials and secrets

Changes to This List

This list may evolve as superhack grows. All changes will follow the notification process described above.