Security Contact

How to report a vulnerability or a suspected incident.

superhack takes security seriously and welcomes input from security researchers, customers, and the broader community. If you believe you've found a vulnerability, encountered a potential security issue, or have concerns about the safety of customer data or platform behavior, please let us know.

Contact Method

- **Email: security@superhack.app**

This inbox is monitored by superhack's security leadership, including our CISO and senior management. Please use this address to report incidents requiring urgent attention or coordination.

What to Report

You can use this address to report:

- Potential vulnerabilities in superhack's platform or infrastructure
- Security concerns related to customer data, scan scope configuration, or platform misuse
- Suspected account compromise or unauthorized access
- External threats, phishing, or impersonation involving superhack
- Any incident requiring coordinated investigation or response from superhack's security team

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Responsible Disclosure

We support coordinated disclosure and ask that you:

- Give us a reasonable amount of time to investigate and respond before disclosing any issue publicly
- Avoid accessing, modifying, or deleting data not belonging to you
- Act in good faith and comply with applicable laws during your investigation

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Non-Security Issues

For contractual or legal matters, please contact **legal@superhack.app**. For customer support, use your designated contact or support channel.