GDPR Overview

For customers and legal teams: our GDPR documents, rights, transfers and deletion.

At superhack, we are committed to meeting the requirements of the **General Data Protection Regulation (GDPR)** and to handling customer data with a high standard of care, transparency, and security. As a Cyprus-based company operating within the European Union, we build data protection into how our platform is designed, built, and operated.

This page provides an overview of our GDPR-relevant practices and documents for customers, legal teams, and regulators.

Key Documents & Legal Frameworks

- **Data Processing Agreement (DPA)**
  Outlines our GDPR-aligned data processing obligations, including our use of subprocessors. Data Processing Agreement (DPA)
- **Transfer Impact Assessment (TIA) Information**
  Explains how superhack addresses international data transfers, including legal bases and risk mitigations. Transfer Impact Assessment Overview
- **List of Subprocessors**
  Provides transparency into our third-party providers and where they operate. Subprocessor List
- Technical and Organizational Measures (TOM)
  Describes our technical and organizational security controls under Article 32 GDPR. Technical and Organizational Measures (TOM)

Data Subject Rights & Requests

superhack supports data subject rights as defined under Articles 12–23 of the GDPR, including:

- Right of access (Art. 15)
- Right to rectification (Art. 16)
- Right to erasure (Art. 17)
- Right to data portability (Art. 20)
- Right to object or restrict processing (Art. 18–21)

Requests can be submitted by contacting us at **legal@superhack.app**. We will respond in accordance with GDPR timelines and legal requirements.

Data Portability & Deletion

- **Export**: Customers may request data exports by emailing **legal@superhack.app**.
- **Deletion**: superhack supports full deletion of customer data upon termination of the contract, subject to any legal or regulatory retention obligations.

Our data lifecycle management ensures that customer data is erased promptly and securely at the end of service relationships.

Data Transfers & Safeguards

superhack uses **Standard Contractual Clauses (SCCs)** for any transfers of personal data to countries outside the EEA. Where possible, data is processed within the EU. For subprocessors outside the EU, we apply additional technical and contractual safeguards. See our Transfer Impact Assessment Information for details.

Changes to This Page

We update this page as necessary to reflect changes to our practices or legal developments. This page is intended for informational purposes and does not constitute a contractual commitment.