Acceptable Use Policy

The rules for testing systems you are authorised to assess.

This Acceptable Use Policy ("AUP") outlines the acceptable and unacceptable use of superhack's services. It is designed to protect the integrity, security, and performance of our platform and our obligations to customers, partners, and third-party providers.

This AUP forms part of the superhack Master Subscription Agreement and applies to all customers and their authorized users.

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1. Purpose

superhack provides services that help organizations identify and remediate security vulnerabilities across their authorized systems, applications, and infrastructure through autonomous, AI-driven penetration testing. This policy is intended to ensure the Services are used in a manner that does not interfere with our systems, misuse third-party integrations, or expose superhack, our customers, or our infrastructure to undue risk.

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2. Prohibited Uses

Customers and their users may not:

- Use the Services for any activity that violates applicable laws or regulations
- Use the Services to test, scan, or attack any system, application, or infrastructure that the Customer is not authorized to test
- Interfere with or disrupt the integrity or performance of the Services
- Circumvent or disable any security or access control mechanisms
- Probe, scan, or test the vulnerability of any superhack systems without express permission
- Misrepresent themselves or their organization, including via misleading integrations or configurations

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3. Misuse of Platform Features

The following behaviors are not permitted:

- Abuse of API endpoints in a manner that degrades service quality for other customers
- Automated interactions that exceed reasonable rate limits without prior coordination

- Attempting to reverse engineer, replicate, or derive source code or architecture from the superhack platform

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4. Customer Responsibility

Customers are responsible for:

- All activity occurring under their accounts
- Ensuring authorized users comply with this AUP
- Maintaining secure access to credentials and API tokens
- Preventing third-party access to superhack via exposed credentials or unapproved integrations

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5. Enforcement

superhack reserves the right to investigate suspected violations of this AUP. If we determine that a violation has occurred, we may take action including, but not limited to:

- Suspending or terminating access to the Services
- Involving legal counsel or law enforcement if required
- Removing or restricting access to content or integrations in breach of this policy

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6. Changes to This Policy

We may update this AUP from time to time. Material changes will be communicated via email or platform notices. Continued use of the Services after such updates constitutes acceptance of the revised policy.

Contact

If you have questions about this policy, contact us at **legal@superhack.app**.